



Residential Swimming Pool Maintenance Agreement

Customer Name: _____

Customer Address _____

Thank you for choosing Djs Pool Service as your swimming pool maintenance provider. The purpose of this document is to establish a formal swimming pool maintenance contract. The contract outlines the services you'll be receiving, the payments you'll be responsible for, and the terms of service that both you and Djs Pool Service will be governed by so long as this contract is in place. This is a month-to-month agreement and can be terminated at any time by either party by email notification.

Maintenance Package

We offer weekly service packages based on your needs. It is the customers responsibility to keep water level at Midway in the skimmer passage, if this is not done, we may not be able to complete all the necessary processes to keep your pool clean and clear. Chemicals are not included in our monthly price, and will be billed appropriately. You may purchase your own chemicals and keep on site for our use, chlorine tablets that are individually wrapped are prohibited, and will not be used by any of our technicians. All swimming pool maintenance packages include the following as necessary as long as conditions permit:

- Vacuum or remove debris
- Brush walls, steps, and sides
- Clean filters and screens
- Empty traps or skimmers
- Empty sweep bags
- Test water chemistry
- Apply chemicals to balance as necessary
- Perform visual inspection of all pumps and associated equipment

Service Schedule

We will assign a technician to your property based on the service day. Our goal is to perform maintenance on the same day of the week at each interval to ensure consistency, but alternate service days may be necessary based on availability. If requested we will notify you via phone and or email 24 hours prior to each scheduled swimming pool maintenance service, if altered from the typical day of the week.

IMPORTANT- Startup Fee Applies

Before we can begin regularly scheduled swimming pool maintenance, we need to ensure that your pool is in good condition and is both clean and chemically balanced. Therefore, your initial service will be charged at an hourly rate of \$100 plus chemical costs. Subsequent service intervals will be billed in accordance with your swimming pool maintenance package.

Access

It is your responsibility to ensure that our technician has full access to your pool and it's pumps on the scheduled service dates. Should our technician arrive and be unable to provide service due to lack of access, you will be charged a rescheduling fee of \$25.00.



After Hours & Holidays

We do not provide services after hours or on holidays. We operate a Monday to Friday 9am to 5 pm schedule. Should your regularly scheduled swimming pool maintenance date fall on a holiday, we will reach out to you to schedule on an alternate date. We do not work the week of Thanksgiving or Christmas, These dates are already accounted for in calculating the monthly service fee. Therefore, no credit is due.

Services Above & Beyond Normal Conditions

Should your pool require cleaning or maintenance beyond what is considered normal maintenance, we will bill your account at our hourly rate for the time required to perform such maintenance or cleaning.

Additional Services

In addition to our standard swimming pool maintenance services, we offer a full complement of swimming pool care and repair services. Should you require these services at any time, please reach out to us via phone or email. By signing below, you indicate your approval of the swimming pool maintenance package, and enter into a month-to-month service contract with Djs Pool Service. Should you wish to cancel this contract at any time, you may do so by providing written notice via email to info@djspools.com.

Billing and pricing

Billing is done at the end of each month, for services rendered of the month stated on invoice. Payments are due at time of invoice and will receive a late fee of 5% of total bill after 7 business days. We accept checks and card payments. Invoices will come via email unless otherwise requested. Weekly pool service is \$50 per week , a deposit of \$100 is required to start weekly service.

Full Name: _____

Email: _____

Signature: _____

Home # _____

Cell # _____

Access codes _____

Version 2.0

D.J.'s Pool Service, LLC

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